

## MATS CONFERENCE 2019 – Feedback

Q1



Show Benchmark



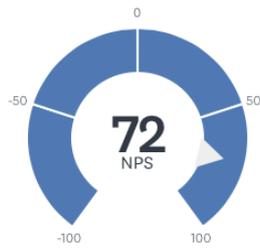
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Save as

How likely is it that you would recommend the MATS Conference to a colleague?

Answered: 96 Skipped: 5



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
3%	22%	75%	72
3	21	72	

Q2



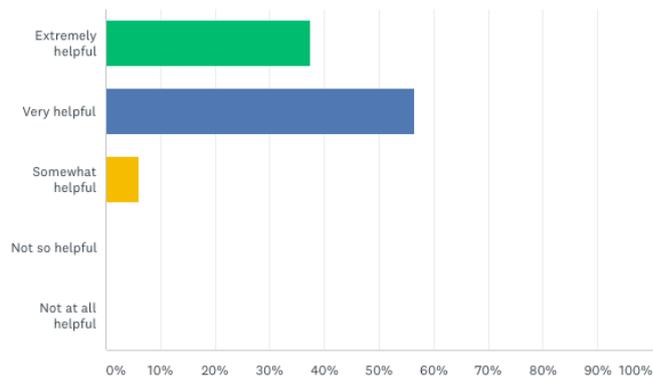
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Do you feel MATS are progressing in its primary aim of being the "face of the industry".

Answered: 99 Skipped: 2



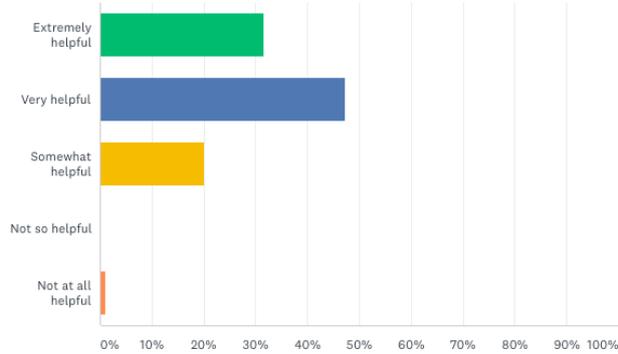
ANSWER CHOICES	RESPONSES	
Extremely helpful	37.37%	37
Very helpful	56.57%	56
Somewhat helpful	6.06%	6
Not so helpful	0.00%	0
Not at all helpful	0.00%	0
<b>TOTAL</b>		<b>99</b>

Q3

Customize Save as

### How helpful was the content presented by Craig Aris (NLG) about Dropped Object Awareness?

Answered: 95 Skipped: 6



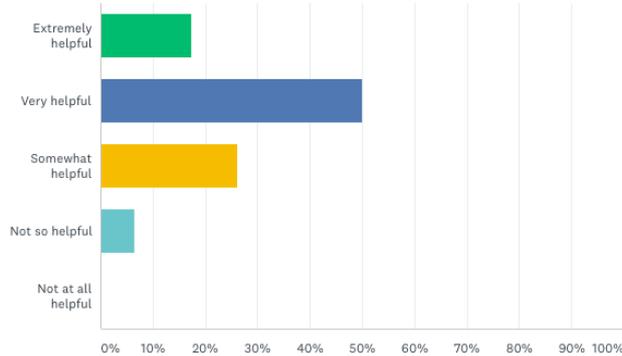
ANSWER CHOICES	RESPONSES
Extremely helpful	31.58% 30
Very helpful	47.37% 45
Somewhat helpful	20.00% 19
Not so helpful	0.00% 0
Not at all helpful	1.05% 1
<b>TOTAL</b>	<b>95</b>

Q4

Customize Save as

### How helpful was the content presented by Jenny Atkinson (8Point8) and Angela Fry (EUSR) about ensuring Climber Competency for Future Projects?

Answered: 92 Skipped: 9



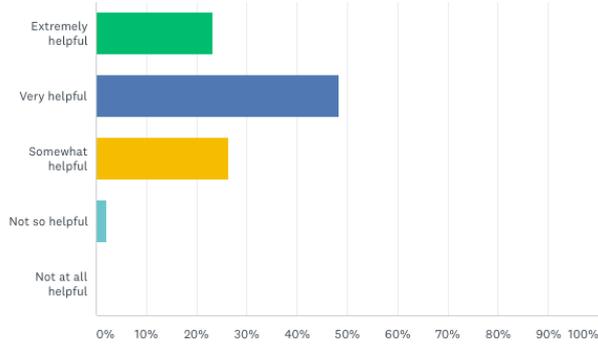
ANSWER CHOICES	RESPONSES
Extremely helpful	17.39% 16
Very helpful	50.00% 46
Somewhat helpful	26.09% 24
Not so helpful	6.52% 6
Not at all helpful	0.00% 0
<b>TOTAL</b>	<b>92</b>

Q5

Customize Save as

How helpful was the content presented by Dominic Bannister and Tom Grant about the importance of climber medicals?

Answered: 95 Skipped: 6



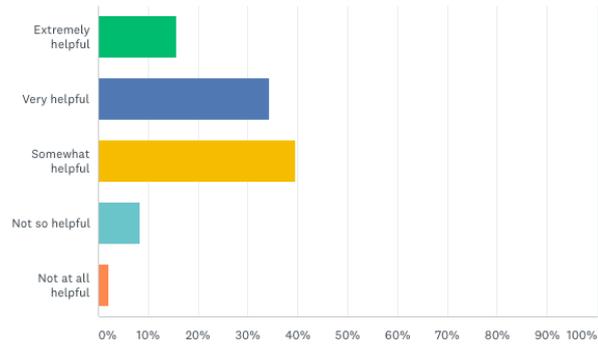
ANSWER CHOICES	RESPONSES
Extremely helpful	23.16% 22
Very helpful	48.42% 46
Somewhat helpful	26.32% 25
Not so helpful	2.11% 2
Not at all helpful	0.00% 0
<b>TOTAL</b>	<b>95</b>

Q6

Customize Save as

How helpful was the content presented by Ray Henry (KTL) about TIDBO 3D modelling?

Answered: 96 Skipped: 5



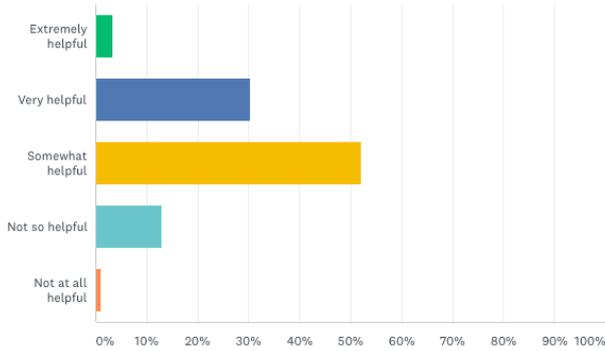
ANSWER CHOICES	RESPONSES
Extremely helpful	15.63% 15
Very helpful	34.38% 33
Somewhat helpful	39.58% 38
Not so helpful	8.33% 8
Not at all helpful	2.08% 2
<b>TOTAL</b>	<b>96</b>

Q7

Customize Save as

How helpful was the content presented by Andrea Villasanti (Vodafone) about the role of Virtual Reality on Vertical Competency?

Answered: 92 Skipped: 9



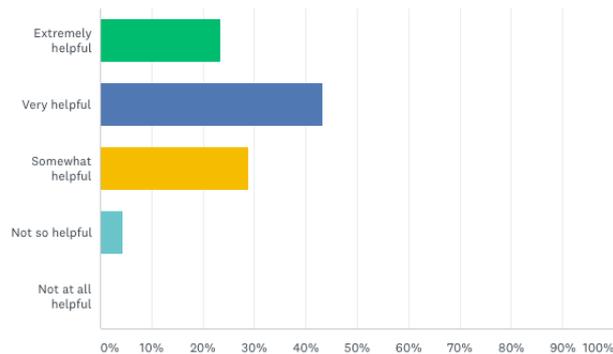
ANSWER CHOICES	RESPONSES
Extremely helpful	3.26% 3
Very helpful	30.43% 28
Somewhat helpful	52.17% 48
Not so helpful	13.04% 12
Not at all helpful	1.09% 1
<b>TOTAL</b>	<b>92</b>

Q8

Customize Save as

How helpful was the content presented by the 2MACS drama based session about recognising and managing stress?

Answered: 90 Skipped: 11



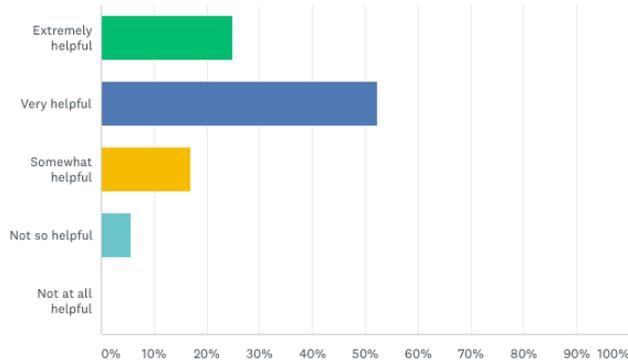
ANSWER CHOICES	RESPONSES
Extremely helpful	23.33% 21
Very helpful	43.33% 39
Somewhat helpful	28.89% 26
Not so helpful	4.44% 4
Not at all helpful	0.00% 0
<b>TOTAL</b>	<b>90</b>

Q9

Customize Save as

How helpful was the content presented by Andrew Alexander (CTIL) about the use of Derricks?

Answered: 88 Skipped: 13



ANSWER CHOICES	RESPONSES
Extremely helpful	25.00% 22
Very helpful	52.27% 46
Somewhat helpful	17.05% 15
Not so helpful	5.68% 5
Not at all helpful	0.00% 0
<b>TOTAL</b>	<b>88</b>

Q10

Save as

Do you have any other comments, suggestions, questions, or concerns including catering, logistics etc at Ricoh Arena and any suggestions for content for our 2020 conference?

Answered: 55 Skipped: 46

1. Inviting some of the suppliers into the main room for short pitches worked well. The overall schedule was varied and full of engaging informative sessions. Thank you
2. The venue was very good but the demonstration area could have been bigger. Very good presentations but should be followed up with contact arrangements either via the MATS Linked in or Web site. Excellent day though!
3. My first time attending the Conference and I found it very helpful and educational. Venue was fine and catering was good.
4. Overall it was a Great Conference and I like that the Suppliers could show off their latest innovations in a quick-fire presentation. RICOH was a good location, Catering

was excellent. Next Year I would like to have covered (The Ageing Infrastructure / PPM Content and Quality checks of the Infrastructure and Equipment / 5G and RF Exclusion Zones / Lifting and Lowering of heavier 5G Equipment / Safety and Security on Site / PICW & Supervision / Auditing

5. Suggest making 2020 an afternoon/evening/overnight event. We can all travel in the morning, arrive for a structured afternoon of presentations/group activities and then 'network' in the evening. Alan made the point that the networking opportunity is the most significant benefit of this meeting and this is the meeting that the most people across the industry make the effort to attend. The better we know our colleagues, the more likely we are to run ideas passed each other, chat, consult, share suggestions and pull together as part of our day-to-day safety-based work activities.
6. If audience participation is required, e.g. 2MACS then just use front row tables and not the back of conference room tables as that somewhat disrupted the fluency of their session.
7. Would have been nice to unload and load nearer to the venue, shame about the lack of any healthy options for lunch and snacks. I thought the 'dragons den style' pitching was a great idea and should be done again. should also keep speakers' presentations a bit shorter and more concise - sometimes they went on a bit too much. The 2MACS were excellent and should be brought in again for next year. Would have been better for the exhibitors if the venue was big enough to have lunch and exhibition in the same area. Would have been great if we had access to the venue the night before to set up - maybe something for next year? Overall, I thought it was great and well put together
8. Good venue, food fine, well planned agenda. Relevant attending suppliers stands good to see.
9. Great location, exhibitor hall could be bigger, great content on the day, thought provoking, interesting day, great work being done by the MATS group
10. An excellent venue, ideal for this event.
11. No, well presented day
12. The bags and water bottles add nothing, remove them and the cost associated and try and ensure event remains as economical as possible for increased attendance. No question about the usefulness of the business pitches, I think as the exhibitors support, they should all be given 3 mins of our time and that format worked well. I think some form of group exercise around a table maybe beneficial. I also think you need to allow a lot more time for questions and answers too.
13. The Ricoh arena was an excellent facility and I feel the over conference has built upon the proceeding ones yet again. A great success
14. At the start of the conference the first slide, get everyone on the slido website (they dont need to download app) so they can engage and get set up. Another useful tool is a quiz which again I have found quite fun to do something a bit different and makes it a little competitive, it is called Kahoot. For 2020 I would recommend content a lot more relateable to "normal" activities. No one is really climbing very high towers in large volumes. The everyday dangers we mostly encounter are on rooftops, streetworks sites, sites that may contain asbestos etc. Might be some good topics/talking points. Enjoyed the conference, the quick fire supplier presentations were very good.

15. A great conference. Pitched correctly and professionally delivered by a voluntary organisation
16. Perfect Venue
17. Excellent Venue & Food. Staff very helpful and accommodating.
18. I would like to see more emphasis on the homogenisation of standards. Still to fragmented. Example. BT policy on medicals. Nokia standards on Ladders.....
19. The venue was well located and the idea of giving each exhibitor 3 minutes was excellent.
20. When MATS introduce their Qualifications, has any thought been given to the cost of obtaining new qualifications for companies such as WHP, Clarke, Mono, ARCC etc who have a large climber workforce? Has "cost" been discussed with the Operators and Vendors? Have they been lobbied to pay more for the resource as it is better qualified, more competent and companies are investing more?
21. Very well organised event with excellent content and good presenters. Venue was first class
22. Excellent event, building on previous years. A few minor comments - a venue with everything in one room (i.e. talks, exhibitors and refreshments) would work better. The exhibitors seemed a bit squashed into the room they were in. The exhibitors' 3 minute talks might have been more helpful at the start of the day to allow more time to see the products they were talking about during the day. The 2macs presentation was very entertaining and engaging. Maybe more on RF next year? Overall an excellent day - well done team MATS!
23. Very well done to the team for organising a great event.
24. Really enjoy the conference & looking forward to next year.
25. It would be good to have a panel from the operators, e.g Vodafone / EE / BT / Arqiva etc for a Q&A session on safety related topics and how safety will be managed in the future.
26. As always a great day with fantastic presentations and informative trade area, many thanks.
27. Another great conference that seems to build in stature each year. I thoroughly enjoyed the day, thanks for the invite.
28. I would like to volunteer Commhoist to speak at the next conference/event. The subject matter would be called 5G Logistics Deployment - Expectations v Reality. Please contact myself to discuss this in more detail. wayne.brierley@commhoist.co.uk  
Mobile 07703 572441 - www.commhoist.co.uk
29. Would have been good to have more time to view the exhibitor stands. Indication/direction of where each section was being held could have been clearer on entry.

30. We didn't manage to catch any of the presentations which is why these were left blank above because we were on the stand all day. Catering was brilliant, well organised and easy to get food so no issues there. Would have been nice if the cars could get a bit nearer for bringing equipment into the venue but guessing this was our maximum given the layout of the venue. All in all a well-organised show and a targeted set of guests and delegates for business purposes.
31. No issues or adverse comments to make about the venue. In fact it was very easy to get to, plus ample car parking. Food was adequate and no issues. The trade stands were excellent - it would be good to see more exhibitors - but I accept the idea is not to make the day into a trade show - but it is still an excellent way of keeping the WaH community up to date.
32. A very well organized event with good content. Venue was excellent and good location being central. The networking element if enjoy the most.
33. Great venue, catering and facilities. HSE update could be helpful and endorse the MATS remit. Excellent conference enjoyed the day. Well done MATS
34. Really enjoyed the day ,lots of familiar faces !
35. A very enjoyable day. Well Done
36. Great location with transport links. Would be good if we could combine the exhibitor space with the refreshment space to make maximum use of the breaks. Good quality catering and good presentation space with cabaret style tables gave a good balance of relaxed interaction with ease of watching the presentations.
37. Venue good, exhibitors room too small and too hot. the content was thought provoking and served as a taster for the subject, perhaps some "workshops" on some of the topics which may lend themselves to greater detail and more interaction may be helpful, after the initial introduction to the full audience. The three minute product pitches worked well, especially for those who did not spend a lot of time working around the "stalls".
38. This was an excellent conference, good location in Coventry.
39. The Catering was excellent, Great speakers and an all round great day
40. I believe when MATS are targeting being the face of M&T safety in the UK that to have a main sponsor promote not using PPE that is the norm in the rest of the industry is not a good advert. To say it is OK to risk assess out the use of gloves or tethering of tools which are the major items to be dropped is not a good space to be in. There needs to be an emphasis of admitting our faults so as to learn from these. This is a key starting point for black box thinking.
41. great day thank you
42. Some nice venues in the southwest that could be used. Day went very well and good value compared to other awarding bodies event. Presentations very well done and not to long
43. Catering was excellent
44. Make conference badges double sided. Lighting in exhibition area was poor. Great food and convenient location. Excellent organisation and communication. Well done MATS team.

45. Excellent Event in a superb location. Logistics were perfect and the catering was spot on. Well done to all.
46. As discussed with Steve. They was a certain company who sent 5 sales men to the event. Not paying to exhibit, I think this should be controlled. Not really fair to the companies exhibiting spends £100-1000's. Maybe a good idea to do a night event, sit down meal drinks & entertainment for next year.
47. The RICOH Arena is a great venue and the catering was excellent. The timing of presentations was well managed.
48. The Mats group should indeed be the guidance and governance over the working at height activity within the Telecom sector. In my opinion this should be the main conference of the year as all the main stakeholders have a place in the group. It should be issuing best practice and ensuring governance removing it from the individual organisations to a more centralised aligned proactive group. The venue was central and the content good although I believe the main stakeholders should be more apparent to the wider group. The one item this year that due to the busy schedule the opportunity to visit and indeed discuss items with the exhibitors was time limited. All the major stakeholders should be working together to ensure Mats is a success and possibly the annual event of the year rather than the 5 or six different conferences attended by most of the common players. I would certainly go back to the Ricoh!
49. Great venue and great hospitality provided by Ricoh. Overall I would say the event was a complete success and where I have said items were not so helpful that is purely an individual take on it for me and for interested parties the presentations were profession and well delivered, all in all a really good day. It would be good if the group would open up further to allow lower tier members from the Vendor and SWC community.
50. Disappointing that start time was down as 08.30am yet conference didn't start until 10.00am which with a 2 hour drive there and back was an early start. I feel more emphasis on powered access in MATS would have been useful (working for a powered access company)
51. Our first conference but not our last
52. Apologies I cannot rate as I did not attend.
53. Thank you for an excellent and very professional conference. Looking forward to the next one. Also, excellent catering. Thank you very much
54. Enjoyed today and content was very helpful. Some of the 3D stuff was interesting but as a contractor rigging business not so to us more aimed towards the networks radio planners, good show the and location was excellent well done
55. Catering very good. ID tags would be better clipping on so are visible as I was looking to speak with a few people I haven't met previously and without going round asking 200 people it was quite hard to do. Overall though, the day was extremely interesting and again very insightful.